Mohammad Humayun Kabir

**ELECTRONICS & TELECOMMUNICATION ENGINEER**

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**SUMMARY**

Customer-oriented telco network engineer, over 15 years’ experience in telecom network operational and including 3 year’s leadership role in various aspects of managing wireless networks.. Experts inpower equipment, Auto Generator, Solar System,cooling system,Vehicle monitoring , Spare invantory management and customer focus.



 **SKILLS** Problem-solving Customer service

Time management/Prioritization

# EXPERIENCE

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## Senior System Engineer

**Grameenphone Ltd** *May 2011 - Present*

Preparation of yearly preventive maintenance schedule of BTS, Fiber route, TX- Mux different power equipment and execution of the same.

Facilitate field support to team member during fault handling.

End to end solution given to the customer as per their requirement.

Spare management for different equipment and reporting for the fixed asset.

Analysis Develop and Maintenance of Cost-Effective Measures to save Operational Expenditure.

Emergency troubleshooting, fault analysis, reporting and optimization of power equipment’s (distribution board, Battery, rectifier, air-condition, auto generator). Stakeholder/Relationship Management: Governance of Managed service vendor organizations. Relationship management with internal and external stakeholders Safety measures of different equipment.

## Engineer

**Grameenphone Ltd** *Jul 2004 - Apr 2011*

First level Spare inventory arrange stock from Vendor and delivery to the customer as per demand.

Quality preventive maintenance of Power equipment, BTS, core sites & civil maintenance as per defined timeline and Snag clear of preventive maintenance within given deadline.

Battery bank, Rectifier, Auto generator, Solar Panel installed, DC power cable connection and MCB shifting.

Air condition, Auto generator servicing and refueling within scheduled time. Software & hardware upgrade and update of transmission & power equipment Work allocation, schedule preparation of vendor (AC servicing, AG servicing, CW maintenance etc.).Provide training and support in “hard goods” inventory management methods and SAP transactions.

Work verification and bill settlement.

Performance assessment and evaluation. Report to Sub Centre head.

Asset verification in BTS sites, Core location, and Office spare room.

Regular fault reporting for spare parts and return faulty equipment to WH within agreed timeline. Ensure support to external bodies using GP infrastructure.

# EDUCATION

## Electronics & Telecommunication Engineering

## Prime University, Dhaka. Sep 2007 - Dec 2011

**Higher School Certificate Exam (HSC)**

* **Tejgoan College,Dhaka** Jul 1996 - Jul 1998Science



**LANGUAGES** English

Bangla

Hindi



# AWARDS

## Performer Award (2019)

**Grameenphone Ltd**

Achieve the yearly target (SLA, Customer satisfaction, OpeX,Data speed and TCH availability) after that management select me as a best territory Engineer of 2019.

**REFERENCES**

1. Abul Kasem Mohiuddin Al-Amin

Grameenphone Ltd,

Chief Procurement Officer,

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